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# IASSC ICLP

**Certified Lean Practitioner (ICLP)**

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## Question: 1

Why is tracking OEE crucial for Lean manufacturing processes?  
(Select TWO)

Response:

- A. It helps identify bottlenecks that reduce production efficiency
- B. It minimizes the need for preventive maintenance
- C. It reveals hidden downtime affecting overall performance
- D. It eliminates the need for standardized work instructions

**Answer: A,C**

## Question: 2

Why is Short Interval Control beneficial in Lean environments?  
(Select TWO)

Response:

- A. It provides real-time feedback for immediate corrective actions
- B. It enhances employee accountability by engaging frontline staff
- C. It reduces the need for customer feedback after product delivery
- D. It eliminates the need for performance metrics

**Answer: A,B**

## Question: 3

When should Visual Management tools be introduced in a Lean environment?  
Response:

- A. After major process improvements are completed
- B. At the beginning of process implementation for better clarity
- C. Only when employees are unable to meet performance targets
- D. After customer feedback reveals product defects

**Answer: B**

### Question: 4

Which type of requirement in the Kano Model must be fully met for the customer to consider a product satisfactory?

Response:

- A. Performance Needs
- B. Basic Needs
- C. Excitement Needs
- D. Advanced Features

**Answer: B**

### Question: 5

Who should be involved in defining SMART goals for a Lean project?

(Select TWO)

Response:

- A. Project leaders for setting achievable timelines
- B. Key stakeholders to align project objectives with customer needs
- C. External consultants for evaluating financial risks
- D. Suppliers to manage inventory flow

**Answer: A,B**

### Question: 6

Why is it important to establish SMART goals in Lean improvement projects?

Response:

- A. SMART goals ensure objectives are clear, measurable, and achievable
- B. SMART goals focus solely on reducing project costs
- C. SMART goals prioritize speed over process stability
- D. SMART goals reduce the need for team collaboration

**Answer: A**

### Question: 7

When should Poka-Yoke mechanisms be introduced into a production process?

Response:

- A. During final quality inspections
- B. At the design stage of product development
- C. After analyzing employee performance data
- D. After identifying recurring customer complaints

**Answer: B**

### Question: 8

When should the 'Analyze' phase in DMAIC be conducted?

Response:

- A. After identifying solutions during brainstorming sessions
- B. Before performing measurements to assess the current state
- C. Once data collection is complete to identify root causes
- D. After implementing new process changes

**Answer: C**

### Question: 9

Who should participate in a Risk Analysis session for a new Lean process?

(Select TWO)

Response:

- A. Process owners familiar with workflow details
- B. Employees with hands-on experience in the process
- C. Customers who provide feedback post-release
- D. Sales staff who focus on product promotion

**Answer: A,B**

### Question: 10

When should a Failure Mode and Effects Analysis (FMEA) be performed in Lean projects?

Response:

- A. After all defects have been identified in customer reports
- B. During the planning and design phase of a process

- C. Only after a major incident has disrupted production
- D. Once customer feedback has been collected post-release

**Answer: B**



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