Oracle
1z0-1196-25

Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional

Questions&AnswersPDF

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Question: 1

Which two choices may be used (if available) to store additional attributes that may not fit into the base package tables/fields without introducing database changes?
Response:

A. Basic Large Object (BLOB)
B. Character Large Object (CLOB)
C. Characteristics
D. custom fields to base package tables
E. custom child table(s) linked to base package parent tables

Answer: B,C

Question: 2

What controls the types of service agreements and service points to be created?
Response:

A. Campaign
B. Package
C. Campaign and Package
D. Service Agreement Type/Service Point Type Relationship
E. Order

Answer: C

Question: 3

Which major entities in the "V" hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?
Response:

A. Account, Bill, Premise, Service Agreement, Service Point
B. Account, Person, Premise, Service Agreement, Service Point
C. Account, Bill, Customer Class, Premise, Service Agreement
D. Account, CustomerClass, Premise, ServiceAgreement, Service Point
E. Account, Customer Class, Person, Premise, Service Agreement

Question: 4

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources?
Response:

A. Account
B. Service Agreement Type
C. Meter Read's Remark
D. Account's Customer Class
E. Bill Segment Type

Answer: A,C,D

Question: 5

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?
Response:

A. Bill Segment Type - Bill Segment Create
B. Bill Segment Type - Bill Segment FT Creation
C. Adjustment Type - Generate
D. Adjustment Type - Adjustment FT Creation
E. Billable Charge Template

Answer: B,D

Question: 6

Which statement is true about specifications?
Response:

A. Specifications include the inspection history of an asset
B. Specifications apply only to assets and not to components
C. Specifications can include peer specifications
D. A single specification can only be used on one asset

Answer: C

Question: 7

Which two states allow a Bill Segment to have its charges regenerated?
Response:

A. Incomplete
B. Error
C. Freezable
D. Frozen
E. Canceled

Answer: B,C

Question: 8

Service Points are specific locations at a property where a customer receives service. Select the three main categories of service points.
Response:

A. Metered
B. Metered - Interval
C. Metered – Non-Interval
D. Badged Item
E. Unbadged Item

Answer: A,D,E

Question: 9

Field Activities of specific types can be created by the system automatically based on the type of work to be carried out, connection status of a service point, and the meter's installation and connection status. Which four processes are based on the above?
Response:

A. starting service
B. disconnecting service
C. testing a meter or item in the field
D. stopping service
E. disconnect Warning

Answer: A,B,C,D

On which three entities can proration be disabled?
(Choose three.)
Response:

A. Calculation Rule Business Object
B. Calculation Rule
C. Bill Factor
D. Rate Version Calculation Group
E. Rate Schedule

Answer: A,D,E

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