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# SAP

## C\_TS470\_2412

**SAP Certified Associate - SAP S/4HANA Cloud Private  
Edition, Service**

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## Subjects

1. Service Master Data
2. Service Contracts
3. Service Order Management
4. Managing Clean Core
5. In-House Repair
6. Organizational Data
7. Analytics
8. Recurring Service

### Topic: 1

#### Service Master Data

#### Question: 1

Which object can you assign a personnel number to?

- A. Organizational unit
- B. Service team
- C. Task list operation
- D. Work center

**Answer: C, D**

#### Service Master Data

#### Question: 2

When extending a functional location hierarchy, how is a new functional location initially assigned to it?

- A. Automatically based on the functional location category
- B. Automatically based on the structure indicator
- C. Manually by using the list editing transaction
- D. Manually by using the install function

**Answer: B**

#### Service Master Data

#### Question: 3

For which objects can you define measuring points?

Note: There are 2 correct answers to this question.

- A. Functional locations
- B. Serial numbers
- C. Pieces of equipment
- D. Material

**Answer: A, C**

**Service Master Data**

**Question: 4**

What are the prerequisites when creating a configurable product?

Note: There are 2 correct answers to this question.

- A. Assigning a variant class to a product
- B. Defining configurable characteristics
- C. Assigning a characteristic to a serial number
- D. Creating a configuration profile

**Answer: A, B**

**Service Master Data**

**Question: 5**

Which of the following steps are required when creating a product bundle?

Note: There are 2 correct answers to this question.

- A. Maintain rules to combine different products
- B. Create a bundle product
- C. Assign components or component groups to a product bundle
- D. Assign a bill of material to a product bundle

**Answer: B, C**

**Service Master Data**

**Question: 6**

To which of the following can you assign production resources and tools?

Note: There are 2 correct answers to this question.

- A. Service order

- B. Task list operation
- C. Maintenance order operation
- D. Product bundle

**Answer: B, C**

**Service Master Data**

**Question: 7**

Which of the following can be assigned to a serial number profile?

- A. Equipment class
- B. Configuration profile
- C. Equipment category
- D. Stock determination strategy

**Answer: C**

**Service Master Data**

**Question: 8**

What are the benefits of maintaining bills of material (BOMs) with BOM usage 4 (Plant Maintenance)?

Note: There are 2 correct answers to this question.

- A. Spare parts planning in service order template
- B. Structuring of technical assets
- C. Spare parts planning in task list
- D. Spare parts planning in service order

**Answer: B, C**

**Service Master Data**

**Question: 9**

Which business process requires serial numbers?

- A. Installing and dismantling pieces of equipment
- B. Creating a service order for an on-site service process
- C. Tracking the warranty of a technical object
- D. Tracking material items as pieces of equipment

**Answer: D**

**Service Master Data**

**Question: 10**

From which of the following business objects can you access the items of bills of material (BOMS) with BOM usage S (S4 Service)?

- A. Service request
- B. Service entry sheet
- C. Service order
- D. Service confirmation

**Answer: C**



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