Pegasystems

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Certified Pega Business Architect (CPBA)

Questions & Answers PDF

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Question: 1

What type of step typically requires contextual instructions?
Response:

A. Change stage
B. Create Case
C. Send Email
D. collect information

Answer: D

Question: 2

Select two benefits of adopting a rule delegation strategy.
(Choose Two)
Response:

A. Adopting a delegation strategy can help deliver applications more quickly by incorporating business users in the development process.
B. Adopting a rule delegation strategy enables business users and architects to focus on their specific tasks related to application development and maintenance.
C. Adopting a rule delegation strategy can help improve the business' ability to adapt to changing business conditions.
D. Adopting a delegation strategy enables architects to limit the availability of application changes to specific users and access groups to manage application updates.

Answer: B,C

Question: 3

How do you provide users with guidance for completing a form and avoid the need for application training?
Response:

A. Add an instruction to the assignment.
B. Send a notification to the assigned user.
C. Add an optional action to the case to explain the task.
D. Add the corresponding step to an appropriate stage.

Question: 4

You want to capture the delivery method for a purchase request. The options are Standard, Premium, or Next Day. You use the Data Model tab to create the property. How would you define the list with the delivery options?
Response:

A. Text (paragraph)
B. Picklist
C. Field group (list)
D. Radio button

Question: 5

In a purchase order case the vendor assigned might not respond to a customer's query in the desired amount of time required by policy. The vendor must respond within the time required according to policy. Both the vendor and customer should be notified at each milestone.
To satisfy this requirement, create a service level that specifies two of the following options.
(Choose Two)
Response:

A. Set the goal to be the required response time based on policy and send notifications to both parties.
B. Set the deadline to be the desired response time based on policy and sends notifications to both parties.
C. Set the deadline to be the required response time based on policy and send notifications to both parties.
D. Set the goal to be the desired response time based on policy and send notifications to both parties.

Question: 6

A home loan application requires application the legal team manager and the Finance team manager. The Legal team manager must approve before the Finance team manager. How do you configure this requirement?
Response:

A. Create an approval step with cascading approval.
B. Apply business logic to route a single assignment in the correct order.
C. Route an assignment to a work queue where both roles have access.
D. Create an approval process for each manager in parallel.

Answer: A

Question: 7

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval From the insurance agent who verified the claim.
How do you implement this requirement so each approver can work independently?
Response:

A. Create three parallel processes with approval assignments.
B. Create an approval step with cascading approval.
C. Route to a workbasket where all three roles have access.
D. Create business logic to route to the different approvers.

Answer: B

Question: 8

Which two of the following scenarios are good candidates for rule delegation?
(Choose Two)
Response:

A. Content of an entail confirming a customer submission
B. Business policies controlled by regularity compliance
C. Password validation standards
D. The service level on expense reports

Answer: A,B

Question: 9

A Customer applies for a credit card. In order for the credit card to be approved, the credit card consultant must receive the results of a credit check. How do you configure the case types to reflect their relationship?
Response:

A. Make credit card request a child case of credit check.
B. Make credit check a child case of credit card request.
C. Make both loan request and credit check top cases.
D. Make credit check a spin-off case of credit card request.

Answer: B

Question: 10

You have created a new report that contains a list of employees, hire dates, and managers. You have been asked to display each manager in a row. Beneath each manager row, you must list the employees of the manager and their hire dates.
How do you support this request?
Response:

A. Summarize the manager column.
B. Sort the manager column.
C. Group the manager column.
D. Filter the manager column.

Answer: C

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