



# ATLASSIAN

*ACP-520  
Atlassian Cloud Organization Admin Certification*

## Questions & Answers PDF

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## Question: 1

Laura went to Add People from within Jira.  
She chose to invite Arjun to join Jira Software and Jira Service Management.  
Arjun was able to join one of the products immediately but needed admin approval for the other.  
What accounts for this difference?

- A. The "Invite anyone" setting is configured for one of the products but not the other.
- B. Laura is a Jira admin for one of the products but not the other.
- C. Laura's email address is unverified in one of the products but not the other.
- D. Laura is on the same site as one of the products but not the other.
- E. Arjun's email address is unverified in one of the products but not the other.

**Answer: A**

Explanation:

The "Invite anyone" setting allows users to invite anyone to join a product without admin approval. If this setting is enabled for one product but not the other, then Arjun can join the former product immediately but will need admin approval for the latter product.

References: Invite anyone to your site Specify how users get site access

## Question: 2

Your organization has a single site with a single product, Jira Software on the Standard subscription plan.  
What two actions can you perform? (Choose two.)

- A. Create a sandbox for Jira Software on the existing site.
- B. Add Jira Software on the existing site.
- C. Change Release Tracks for Jira Software on the existing site.
- D. Add Jira Service Management on the existing site.
- E. Create a sandbox for Jira Work Management on the existing site.
- F. Add Jira Software on a new site.

**Answer: D, F**

Explanation:

With a Standard subscription plan, you can add multiple products to your existing site, such as Jira Service

Management<sup>1</sup>. You can also add Jira Software to a new site, if you need to create a separate instance for a different team or project<sup>2</sup>. However, you cannot create or use sandboxes, which are only available for Premium and Enterprise plans<sup>3</sup>. You also cannot change release tracks, which are only available for

Enterprise plans<sup>4</sup>.

References: Manage your bill for Standard and Premium plans, Add a new product to your organization, How many instances of a product does my organization need?, Manage product sandboxes, Release tracks for cloud products.

### Question: 3

You just approved an access request for Ann to access Jira Software.

She logged in and can access one project.

Identify one other access request you might see for Ann on the Access Requests page.

- A. access to another site
- B. access to be an org admin
- C. access to another project
- D. access to be a Jira admin
- E. access to another product

**Answer: E**

Explanation:

One other access request you might see for Ann on the Access Requests page is access to another product.

This could happen if Ann tries to access a product that she does not have access to, such as Confluence or Jira Service Management. She would see a message prompting her to request access, and you would see her request on the Access Requests page. You can approve or deny her request from there<sup>1</sup>

References = Approve or deny product access requests.

### Question: 4

Which statement is true about Atlassian Access?

- A. It complies with both Cloud and Data Center platforms.
- B. It works across multiple sites within an organization.
- C. It manages all your company's products, including shadow IT.
- D. It enforces policies for both managed and non-managed accounts.
- E. It calculates billing across multiple Cloud organizations.

**Answer: B**

Explanation:

Atlassian Access is a subscription that connects your Atlassian cloud products to your identity provider. It allows you to enable enterprise-grade authentication features, and additional oversight, across your company domains<sup>1</sup>.

References: Understand Atlassian Access, Atlassian Access: Enhanced Cloud Data Security & Governance

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## Question: 5

You added your domain "acme.com" to user access settings to make onboarding easier for all your employees to all your organization's products.

You asked employee Frank to test the configuration and he was able to access Confluence but not Jira Software.

Identify the cause of the problem.

- A. Frank's access to Jira Software has been suspended.
- B. Jira Software invitation link is disabled.
- C. Any domain has been deleted.
- D. User invites for Jira Software is set to None.
- E. On the Edit domain page, Jira Software product role is set to None.

<b>Answer: E</b>
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Explanation:

When you add a domain to user access settings, you can specify the default product role for each product in your organization. This determines the level of access that users with verified email addresses from that domain will have when they join your site. If you set the product role to None, users will not have access to that product unless you manually grant them access later.

References: Specify how users get site access User access setting



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