



CERTSWARRIOR

# ServiceNow

CSA001  
*Certified System Administrator*

## Questions & Answers PDF

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### Question: 1

T or F you can limit SN access by IP ranges

- A. The time for your browser to render the html and parse/execute javascript
- B. It's a table containing a record of every generated event
- C. True - you can make your sn instance only available to certain instances
- D. Navigator filter

**Answer: C**

### Question: 2

What are the three SN release types?

- A. Enables admins to set mandatory and read only states for fields and can enforce data consistency across applications. You can set import data as read only, e.g. , user info
- B. System import sets > load data
- C. Feature release, patch release and hot fix
- D. One record stored in the sys\_user\_group table; and, it's a collection of users who share a common purpose

**Answer: C**

### Question: 3

How many events are in a baseline implementation?

- A. Sso, ldap and manual import
- B. 235
- C. Go to the items and add choices under the variable tab
- D. It takes all hot fixes and patch fixes since the last feature release

**Answer: B**

### Question: 4

What parts of SN are designed to be integrated with?

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- A. To the event queue and look for impersonation in the name field
  - B. Workflow based things - request emergency change, wizards, etc
  - C. Zing
  - D. Cmdb. Incident, problem, change, user administration, and single sign on

**Answer: D**

### Question: 5

What does specifying a coalesce mean?

- A. It allows citizen developers to create apps
- B. True
- C. To view the schema map
- D. The field or fields you specify will be used as a unique key

**Answer: D**

### Question: 6

Where are your SN customizations tracked?

- A. You need to check it out; this prevents errors
- B. Any record that has been updated is kept in the customer update table (e.g., sys\_update\_xml)
- C. It provides the ability to override several aspects of a field in extended tables
- D. Go to the application. Click on the table tab and click new

**Answer: B**



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