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Question: 1

Which principle is key for the governance and management of enterprise IT?

- A. Managing IT Operations
- B. Insure Resource Optimization
- C. Enabling a Holistic Approach
- D. Managing Information

Answer: C

Question: 2

What percentage represents F - full achievement of an attribute in an assessed process, as defined by the COBIT 5 assessment approach?

- A. 100%
- B. 85% to 100%
- C. 75% to 100%
- D. On average 85 %

Answer: B

Question: 3

Identify the missing word in the following sentence.

The definition of (?) is a collection of practices influenced by the enterprise's policies and procedures that takes input from a number of sources, manipulates the inputs and produces outputs.

- A. Principles
- B. Intrinsic goals
- C. Enterprise goals
- D. Processes

Answer: D

Question: 4

Which factor may indicate a need for the improved governance of enterprise IT?

- A. Tailoring COBIT and other supporting good practices and standards to fit the unique context of the enterprise is required
- B. Significant incidents related to IT risk, such as data loss or project failure, have been experienced
- C. A focus on quick wins and prioritizing the most beneficial improvements that are #a»»e*I lo implement is needed
- D. Key program roles and responsibilities should be defined and assigned

Answer: B

Question: 5

Which statement describes the difference between specific and generic work products?

- A. Specific work products are defined at each capability level, generic work products are defined on an organizational level
- B. Specific work products are associated with the IT-related goals, generic work products are associated with the higher level enterprise goals
- C. Specific work products are defined for each process, generic work products are defined for all generic processes from capability level 2 to 5
- D. Specific work products define the objectives at activity level, generic work products define the level objectives of a process

Answer: D

Question: 6

Which process domain is the MOST suitable for skills such as Project management and Capacity management?

- A. Monitor, Evaluate and Assess (MEA)
- B. Deliver, Service and Support (DSS)
- C. Build, Acquire and implement (BAI)
- D. Align, Plan and Organize (APO)

Answer: C

Question: 7

Identify the missing word in the following sentence.

Governance is about [?] and deciding amongst different stakeholders" value interests.

- A. Transforming

- B. Selecting
- C. Supporting
- D. Negotiating

Answer: D

Question: 8

At what level are Inputs and Outputs defined?

- A. Process
- B. Management practice
- C. Activity
- D. Detailed Activity

Answer: A

Question: 9

Which practice would NOT help to encourage desired behavior in an enterprise?

- A. Introducing a bonus scheme
- B. Communicating enforcement of policies
- C. Appointing business champions
- D. Publishing Escalation procedures

Answer: D

Question: 10

Which item describes a key component of a Governance System?

- A. Setting the Governance Framework
- B. Identifying responsibilities for governance
- C. Ensuring compliance with regulations
- D. Optimization of IT assets, resources and capabilities

Answer: A



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